



PURPOSE AND SCOPE

This policy outlines the Privacy Policy applicable to customers of Solvay Additive Manufacturing Solutions products.

PRIVACY POLICY

Solvay Specialty Polymers (hereinafter, “**Solvay**”, or “**we**”) is committed to protecting the personal information you communicate to us (the “**Personal Data**”), and we appreciate your trust that we will do so carefully. By visiting SolvayAM.com (hereinafter, the “**Website**”), you acknowledge that your Personal Data will be processed and protected as described in this Privacy Policy.

This Privacy Policy applies solely to your Personal Data collected by Solvay via this Website and specifies, in particular:

- the purposes of collection of Personal Data by Solvay and occasions on which such Personal Data can be collected;
- the recipients with whom your Personal Data may be shared;
- the period for which your Personal Data may be retained by Solvay;
- the security measures and procedures implemented by Solvay to protect your Personal Data;
- the rights from which you may benefit in relation to the processing, by Solvay, of your Personal Data and the manner of exercising such rights.

Please note that we are located in the United States. However, insofar as Solvay sales and ships its products and services to customers worldwide, we endeavor to comply with the provisions to General Data Protection Regulation and to ensure an adequate level of protection of Personal Data relating to EU customers.

If Solvay has to communicate Personal Data of EU customers to a third party located in a country not affording an adequate level of protection, Solvay endeavors to ensure that such third party provides at least the same level of protection of Personal data of EU customers as Solvay does.

Purposes of collecting and processing Personal Data

We may collect and use your Personal Data, including, where appropriate, your identification data (in particular, your name, home address, phone number and email address), order information and payment information, for the following purposes (the “**Purposes**”):

- 1) to respond to your requests and queries regarding the products/services offered on our Website and their sale conditions, as well as to manage our contractual relationship with you. The lawfulness of such collection and processing of your Personal Data by Solvay is based on its necessity to take steps, at your request, prior to entering into a contract with you, or on its necessity to perform such contract;

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- 2) to send you marketing communications in relation to products/services similar to those you have already purchased. The lawfulness of such collection and processing of your Personal Data by Solvay is based on the legitimate interest of Solvay to develop its business relationship with its clients;
- 3) to send you marketing communications regarding our products/services you have never purchased yet, of products/services of our affiliates/partners (unless you let us know, e.g. by clicking on the link contained at the end of each such communication, that you do not want to receive such communications anymore). The lawfulness of such collection and processing of your Personal Data by Solvay is based on your prior express consent.

We may collect your Personal Data on the following occasions:

- 1) when you register on the Website in order to be able to use it for order placement (customer on-boarding process), you are requested to provide certain information, such as name and email address;
- 2) when you browse the website, we may collect the IP address of your computer, as well as information about your browsing behavior, such as the date and time you visit the Website, the areas or pages of the Website that you visit, the amount of time you spend viewing the Website, etc.;
- 3) when you complete an order form, you are requested to provide, in particular, contact information (such as name and shipping address) and financial information (such as credit card number, expiration date).

Recipients of your Personal Data

We may communicate your Personal Data only to the authorized persons within Solvay, its affiliates and its subcontractors (including an outside shipping company and a credit card processing company) who need to know such Personal Data in order to accomplish their respective missions (including, respectively, to ship orders and to bill customers for goods and services) contributing to fulfill the Purposes (the “**Recipients**”).

Such Recipients undertake to ensure the strict confidentiality of the Personal Data in their possession.

Retention of your Personal Data

We retain your Personal Data:

- as regards our contractual relationship with you, as long as it is necessary for managing such relationship and, after its termination, for the period of statute of limitation for the related claims or as otherwise required pursuant to statutory retention obligations or post-contractual obligations;
- as regards marketing communications sent to you by Solvay, for 3 years following the end of our commercial relationship with you (if you are already our client) or for 3 years following the last



time you expressed your interest for our company and/or our products/services (if you are not yet our client).

4. Your rights

You have the right to request from us access to, rectification and erasure of Personal Data, as well as restriction of the processing concerning you. You also have the right to object to processing as well as, when processing is based on your consent or is necessary for the performance of a contract, the right to data portability.

When the collection and processing of your Personal Data are based on consent (in particular, in the case of marketing communications towards prospective clients), you have the right to withdraw your consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal.

To exercise the above rights, or to express any concern you have about the use made of your Personal Data by Solvay, you can contact the following service: amsupport@solvay.com

You have also right to lodge a complaint with a supervisory authority.

Security of your Personal Data

We endeavor to take appropriate organizational and technical measures to ensure the security of your Personal Data.

Wherever we collect sensitive Personal Data (e.g. credit card data), we do our best to ensure that such Personal Data is transmitted to us in a secure way (in particular, via encryption). You can verify this by looking for a closed lock icon at the bottom of your web browser, or looking for "https" at the beginning of the address of the web page.

While we use encryption to protect sensitive Personal Data transmitted online, we also protect your Personal Data offline, in particular by limiting access to it only to the Recipients (as defined above).

The computers/servers in which we store your Personal Data are kept in a secure environment.

Cookies

We use "cookies" on this Website. A cookie is a piece of data stored on a Website visitor's hard drive to help us improve your access to our Website and identify repeat visitors to our Website. For instance, when we use a cookie to identify you, you would not have to log in a password more than once, thereby saving time while on our Website. Cookies can also enable us to track and target the interests of our users to enhance the experience on our Website.

You will find hereunder the presentation of various categories of cookies used by us, of their respective purposes, as well as of the steps to be taken to accept or decline each category of cookies. Please note that enabling some cookies may prevent you from using certain functionalities of the Website.

Category of cookies used	Purpose	How to accept/decline
Strictly necessary cookies	<p>These cookies are strictly necessary to enable you to use the Website and use its features, such as accessing your account and provide you the services you have requested. These cookies may be used for load balancing purposes. They enable to distribute load across our web servers so as to ensure our Website performs well and gives you the best possible experience.</p>	<p>You can deactivate these cookies using your browser settings. However, their deactivation may lead to a drop in performance of the Website.</p>
Functionality cookies	<p>These cookies allow us to remember the choices you have made (such as your user name, language used or country) and provide enhanced and more relevant Website features.</p> <ul style="list-style-type: none"> • These cookies may be used for user preferences purposes. Preference cookies remember settings you have applied to the Website (e.g. the layout, default views, search filters, number of search results per page, currency and video bandwidth). • These cookies may be used for optimizing user's Website experience. The cookies are aimed at remembering recently viewed pages, items in your shopping cart, as well as your last search terms. 	<p>You can find out how to deactivate these cookies by visiting the following webpages, depending on the browser you use.</p> <p>For Internet Explorer: http://windows.microsoft.com/fr-FR/windows-vista/Block-or-allow-cookies</p> <p>For Safari: https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac</p> <p>For Chrome: http://support.google.com/chrome/bin/answer.py?hl=fr&hlm=en&answer=95647</p> <p>For Firefox: http://support.mozilla.org/fr/kb/Activer%20et%20d%C3%A9sactiver%20les%20cookies</p> <p>For Opera: http://help.opera.com/Windows/10.20/fr/cookies.html</p> <p>However, their deactivation will deteriorate the Website functionalities and your Website experience.</p>
Website performance cookies	<p>These cookies collect information about how visitors use the Website, for instance which pages they go to most often, as well as which domain they have visited prior to the Website (referring domain) and which domain they visit after leaving the Website (destination domain).</p>	<p>You can read more about Google Analytics here: https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage</p>



	<p>Such information do not include personal data.</p> <p>These cookies are only used to improve the way the Website works. This site uses Google Analytics web analytics purposes.</p>	
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Changes to this Privacy Policy

We may change this Privacy Policy from time to time. When we do, we will post the change(s) on our Website. If we change this Policy in a material way, we will provide appropriate online notice to you.